Public employment services in Italy

ISFOL – Area Ricerche sui sistemi del lavoro

Franco Deriu
Chief manager Area “Research on employment system”
f.deriu@isfol.it
area.sistemilavoro@isfol.it
THE EMPLOYMENT SYSTEM REFORM

• "REGIONALIZED" model
  • The Italian norm impose that every "Region" provides to the organization of its own employment system

Ministry of labour and social affairs: role of general lead and control, guarantee of non-segmentation of regional labour market

Regions (NUTS 2) programming functions and monitoring

Provinces (NUTS 3) guide and coordinate the Employment Centres

Employment Centres (or other actors working in the same territory): service provider
Legal Framework “Evolution”

- **Public Employment Services’ reform**
  - D. Lgs. 23 dicembre 1997 n. 469
  - New Public Employment Service System

- **Labour market reform**
  - D. Lgs. 21 aprile 2000 n. 181
  - D. Lgs. 19 dicembre 2002 n. 297
  - New definition of “unemployed person”

- **Labour market and placement reform**
  - Legge 14 febbraio 2003 n. 30
  - D. Lgs. 10 settembre 2003 n. 276
  - Public-private employment service setting

- **Welfare Reform**
  - Legge 24 dicembre 2007 n. 247
  - Active-passive policy mix

- **Devices against economic crisis**
  - L. 02/2009
  - New rules for Public Employment Service
EMPLOYMENT SERVICES NETWORK

**PUBLIC**

**EMPLOYMENT CENTRES**

- 587 Centri per l’impiego (9989 workers)
- 19 regional offices
- 110 provincial offices
- 1267 “sportelli di orientamento”

**PRIVATE**

**EMPLOYMENT AGENCIES**

- 759 LABOUR AGENCIES :
  - 79 Temporary Work Agencies
  - 12 Employment Agencies
  - 620 Searche and selection Agencies
  - 48 Outplacement agencies
OTHER AUTHORIZED ACTORS

- Public or private university
- Municipalities
- Chamber of commerce
- High schools
- Job advisors Foundation
- Employers associations
- Employee associations
Services provided by PES

First information, vocational guidance

Information, advice

Labour Demand-supply matching
First information, vocational training

- First information about services provided, labour market opportunities and training
- Vocational training for professional choice or training route

Information, advice

- Information on services provided, labour market opportunities, contractual availabilities
- Legal advice
approximately 10,000 people, providing the services offered by PES, had a contact with more than a million and 1 hundred thousand users looking for a job during 2008 (even only for information request). On average, for every PES employee, approximately 56,000 jobseekers have visited the structure in the last year.

<table>
<thead>
<tr>
<th>Region</th>
<th>Job seekers who visited a CPI once at least</th>
<th>(of them) Job seekers who visited a CPI during the last 2 years</th>
<th>(of them) Job seekers who visited a CPI during the last year</th>
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<tr>
<td></td>
<td>thousands</td>
<td>%</td>
<td>thousands</td>
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<tr>
<td>North west</td>
<td>291</td>
<td>64,9</td>
<td>213</td>
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<tr>
<td>North Est</td>
<td>168</td>
<td>61,5</td>
<td>134</td>
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<tr>
<td>Centre</td>
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<td>58,5</td>
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<td>South &amp; Islands</td>
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<td>56,3</td>
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Source: Isfol - PLUS, 2008