**VOCATIONAL GUIDANCE TRANSITION PATHWAYS FOR SINTI AND ROMA**

Work transition pathways for Nomads

<table>
<thead>
<tr>
<th>Name of the Operational Programme</th>
<th>ESF 2007 - 2013 ROP Emilia-Romagna Region</th>
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<tbody>
<tr>
<td>Priority Axis</td>
<td>Priority III</td>
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<tr>
<td>Objectives</td>
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<tr>
<td>Measures</td>
<td>Social inclusion</td>
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<tr>
<td>Specific project</td>
<td>Aggregated projects</td>
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<tr>
<td>Key words for search (maximum 2 options):</td>
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<tr>
<td>Employment</td>
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<tr>
<td>Education</td>
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<td>Housing</td>
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<td>Gender equality</td>
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<td>Others</td>
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<td>Regional level</td>
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| Total budget: € 18.800,00 | Funded by: Specify which fund or funds (ESF/ERDF) ESF |

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<th>Partners/ Collaborators:</th>
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<tbody>
<tr>
<td>Detailed contact IAL CISL Emilia-Romagna</td>
<td>This project is part of a broader range of proposals stemming from the collaboration between four training providers (CESRE, CESVIP, IAL CISL Emilia-Romagna and IRECOOP Emilia-Romagna). According to a Protocol of intent, providers have shared the various needs analysis and design phases, aimed at meeting the different users’ needs, as envisaged by the public call for projects and they have committed themselves to closely cooperating in initiatives to use their experiences and skills at best. The collaboration form that has been chosen is the reference framework to design and</td>
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implement further initiatives that will be launched by the various organisations.

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<thead>
<tr>
<th>Beneficiary target group/s:</th>
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<tbody>
<tr>
<td>Mainly targeted at Roma (directly)</td>
<td></td>
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<tr>
<td>Projects with a Roma dimension (indirectly or not only)</td>
<td></td>
</tr>
<tr>
<td>Estimated Nº of beneficiaries:</td>
<td>44</td>
</tr>
</tbody>
</table>

| Gender disaggregated | Estimated Nº of female beneficiaries: | 0 |

**Overview:**

- Background context (brief reference to national policies, plans or others that serve as framework for the project).

The project is funded by the Provincial authority of Reggio Emilia and by E.S.F. and is backed by the experiences acquired by IAL CISL Emilia-Romagna in the various EQUAL community projects:

  - “A kisté ki braval an u lambsko drom” (Equal 1);
  - “The long journey of Sinti and Roma: job-oriented itineraries” (Equal 2),

These experiences stem from a two-fold awareness: first of all, the importance of a better relationship between the Sinti and Roma community and the services network can have a direct impact on their quality of life and, indirectly, can improve the relationship of the Sinti and Roma population with mainstream society; it can promote a climate of trust and confidence towards institutions, which will no longer felt as hostile; furthermore the awareness that the social and work inclusion are two sides of the same coin and are part of the same interaction process. Although the worker’s status does not fully correspond to the fully-fledged citizen’s status it goes without saying that work is a fundamental dimension in inclusion policies.

Work is one of the main social integration factors, as well as the privileged way of access to recognition and citizenship.

- Analysis of the situation/problem

In the light of the previous experiences and of the present situation in Reggio, it has been decided to design an operation that would provide guidance specifically targeted to Sinti and Roma beneficiaries.

Given the users’ specific needs, the project has envisaged a structured coaching / guidance phase. The operation has envisaged a whole set of actions to provide beneficiaries with the necessary guidance tools to be integrated into the labour market in a stable and effective way.
**Objectives:**
The project was designed to implement a whole set of actions, activities and tools to promote training specifically addressed to **young and adult disadvantaged unemployed Sinti and Roma**, living in the provincial territory, in order to foster a stable and effective work integration. The longstanding experience developed in the framework of the recent Equal Programme has enabled our Province to be more open and supportive towards the social and work integration of these people aged between 18 and 40 years. The project is specifically targeted towards this age group of the Sinti and Roma community.

The following objectives have been achieved:

1. development of guidance actions designed to improve and broaden the access of the Sinti and Roma people to the labour market, by enhancing the knowledge of their own skills and potentials and by providing them with the opportunities offered by the local services network;
2. organization of functional laboratories and job centres targeted at providing users with the key basic skills to facilitate their access to the labour market both through individual and group integration pathways;

**The project designed a set of different actions that were targeted on two main objectives: improving and broadening access of the Sinti and Roma users to the local services network and to facilitate their access to the labour market.**

**Methodology:**
Users and practitioners have been involved in this project through a dialogue-based relationship including several **customised interviews**. Practitioners coached users through structured interviews to help them through their self-analysis process and in the definition of a new vocational project. During the interviews, practitioners have used a whole range of tools, grids, and tests, which have facilitated their task of redesigning and rebuilding their skills.

The skills analysis pathway has been structured as follows:

**Guidance Interview: duration about 2 hours**

**Job centre: 4 hour-long sessions (for a total of 4 editions)**

**Laboratory: 4 hour-long sessions (for a total of 12 editions)**

**Main Actions:**
The project structure has envisaged the implementation of the following actions:

**Guidance Interview: duration about 2 hours**

Objectives:
- beneficiaries’ demand analysis
- explanation of the different work integration pathway steps
- users’ involvement
- engagement
- rebuilding one’s personal history and pathway
- tracing back one’s personal history steps
- identification of the main problems related to their conditions
- collecting the information related to their expectations
- detailed analysis of work and leisure activities
- skills analysis
Upon the guidance interview analysis, the following step was the “creation of equipped spaces” to support users in operational, useful job-seeking activities. The job centres were open both to individuals and to (homogeneous) groups.

One of the main objectives was to supply users with the necessary tools to reach the work goal that had been identified.

**Job centres** have allowed users to follow their pathways and to:
- design an action plan to reach the work goal
- fully understand and use the job-seeking means and tools.

4 hour-long sessions were held with each user in the job centre, with a focus on the following activities:
1) explaining and sharing goals
2) learning how to write a Curriculum Vitae (CV)
3) channels of distribution of CVs
4) presentation of channels
5) places where to seek a job
6) replying to advertised job vacancies

A second objective was to provide users with simple technical skills to bridge their gaps, as is often the case with this type of users. Upon the completion of their pathways, users engaged in various activities within **laboratories**, were able to:
- master a few simple interpersonal communication and work safety skills.

The job centres were open both to individuals and to homogeneous groups, thus allowing practitioners to share views with users and to collect information, to work with homogeneous groups sharing similar work conditions and to dwell on a few specific themes such as: the methodology for a proper skills self-analysis, an effective information search methodology, analysis of interesting job vacancies, locally available training and work opportunities, a methodology to build one’s own vocational project, based on the needs expressed by the group members.

Furthermore, a few specific **group laboratories** have been set up on the following issues:
- work safety
- interpersonal communication

**Job centre: 4 hour-long sessions (for a total of 4 editions)**

**Laboratory: 4 hour-long sessions (for a total of 12 editions)**

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<tr>
<th>Expected Outcomes:</th>
<th>Expected products:</th>
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<td>guidance interviews</td>
<td>individual interview information sheet</td>
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<tr>
<td>job centres / laboratories</td>
<td>group laboratory information sheets</td>
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<td>job centre information sheets</td>
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Relevance of the project for the Roma (regarding type of actions, of specific target group, of strategy, of actions, of partnership within a given context…)

**Beneficiaries:** Young and adult Sinti and Roma people resident in the Province of Reggio Emilia.

**Strategy:** Users have been identified in collaboration with the Municipality of Reggio Emilia and practitioners have been involved in outreach work directly in nomad camps, to promote the project, by informing potential users about the training opportunities offered by the project.

**Actions:** 43 individual guidance interviews (as against the total amount of 30 interviews envisaged by the project), each one having an average duration of about two hours, have been carried out in the framework of the project.

Interviews were held both at the IAL training centre, and at the municipal nomad camps, where guidance counsellors went on a regular basis. During interviews, guidance counsellors did not only inform users about the project features and opportunities offered by the project, but they also tried to become familiar with them, by letting their needs, wants, expectations and values emerge. They tried to make users aware of their own skills and capabilities, supporting and coaching them in their needs analysis processes and in designing their own individual pathways.

In addition to interviews, 1 small-group and 5 individual activities in the job centres (each one having a duration of 4 hours) were organized.

In addition to activities within job centres, 12 laboratories were organized (each one having a duration of 4 hours on average) as envisaged by the project.

**Partnership**
CESRE, CESVIP, IAL CISL Emilia-Romagna and IRECOOP Emilia-Romagna

**Other Comments and Remarks:**

**Attached Documents:**

For further information see:
### SALES AND CUSTOMER SERVICE FOR YOUNG PEOPLE AT RISK OF DEVIANCE
Vocational pathways for certification of competences

| Name of the Operational Programme | ESF 2007 - 2013  
ROP Emilia-Romagna Region |
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<td>Others</td>
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| Duration:                         | 128 hours                          |
| Total budget:                     | € 16.280,00                         |

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<td>Detailed contact</td>
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<tr>
<td>CESVIP Modena</td>
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<tr>
<td><a href="mailto:modena@cesvip.emiliaromagna.it">modena@cesvip.emiliaromagna.it</a></td>
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<td>Workopp SPA and Riparte Soc. Coop</td>
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</table>
**Beneficiary target group/s:**

- Mainly targeted at Roma (directly)
- Projects with a Roma dimension (indirectly or not only)

Estimated Nº of beneficiaries: 13

- Gender disaggregated

Estimated Nº of female beneficiaries:

**Overview:**

- Background context (brief reference to national policies, plans or others that serve as framework for the project).

- Analysis of the situation/problem

**Objectives:**

- Opposing poverty and avoiding risk of social exclusion for younger people
- Strengthening the integration among formative and job politics also improving the working insertion of disadvantaged subjects through personalized courses.
- Promoting employment, by means of supporting the inclusion of disadvantaged groups and fighting against discrimination based on ethnic origin
- Reducing social discriminations in labour market in particular for those subjects that so far have been the less safeguarded.

**Methodology:**

- Role playing
- Lesson

**Main Actions:**

- Safety at work
- Sales operator
- Hygiene at the retail store and HACCP
- Cleaning technique
- Communication and team buildings
- Customer care

**Foreseen Outcomes:**

- It would give an opportunity of employment and integration for young boys and girls who lives in the Sinti Camp situated in Carpi (MO)

**Foreseen Products:**

- The goals achieved at the end of the course had been showed in a video shot by students supported by Coop Riparte operators

Relevance of the project for the Rom or Sinti (regarding type of actions, of specific target...
group, of strategy, of actions, of partnership within a given context…)

Beneficiary: 12 people without title of study

Strategy: the integration between social services and field work, and the synergy between the motivation intervention of the Coop Riparte operators and the trainers/guiders/tutors of the transition represented the strategy for the achievement of the objectives

Actions: Continued support and relationship care

**Other Comments and Remarks:**
For the first time, these boys and girls have approached labour market and have passed an examination for the very first time in their lives

**Attached Documents:**

For further information see:
EUROPEAN NETWORK ON SOCIAL INCLUSION AND ROMA UNDER STRUCTURAL FUNDS

PROJECTS AIMED AT THE SOCIAL INCLUSION OF ROMA UNDER STRUCTURAL FUNDS DATABASE
INFORMATION SHEET

“SINTENGRE AVARPEN” – Sinti’s work
A firm start-up project for a Sinti community of Bolzano”

<table>
<thead>
<tr>
<th>Name of the Operational Programme</th>
<th>ESF 2007-2013 ROP Autonomous Province of Bolzano</th>
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<tbody>
<tr>
<td>Priority Axis</td>
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Key words for search (maximum 2 options):
- Employment ✗
- Education [ ]
- Housing [ ]
- Health [ ]
- Fight against discrimination [ ]
- Migration [ ]
- Social Inclusion ✗
- Gender equality [ ]
- Others [ ]

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<td>State level</td>
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<td>Local level</td>
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| Total budget: | € 185.000,00 |
|              |              |

| Duration: | From 01/04/2009 to 01/09/2010 |
|          |                              |

Funded by: Autonomous Province of Bolzano

<table>
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<tr>
<th>Executed by:</th>
<th>Associazione di promozione social Nevo Drom</th>
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<tbody>
<tr>
<td>(Ins. Contacts)</td>
<td>Radames Gabrielli e-mail: <a href="mailto:info@nevodrom.it">info@nevodrom.it</a> Tel.: 3921651149</td>
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<tr>
<th>Partners/ Collaborators:</th>
<th>MUNICIPALITY OF BOLZANO</th>
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<td>Beneficiary target group/s</td>
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<tr>
<td>1 Mainly targeted at Roma (directly)</td>
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<tr>
<td>2 Projects with a Roma dimension (indirectly or not only)</td>
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</tbody>
</table>

Estimated Nº of beneficiaries: 

Gender disaggregated

Estimated Nº of female beneficiaries: 

### Overview

The majority of Sinti residents in South Tyrol (for a total of 900 people registered by the 2007-2009 Social Provincial Plan), including both dwellings and settlement camps on the territory, is jobless, almost illiterate and unskilled. Only over the past few years have a few Sinti pupils started attending the hotel vocational schools. But none of them has ever finished their schooling so that none of them could use their vocational skills to find a job. Traditional trades have almost completely disappeared and have anyway no market outlet and no longer guarantee their basic livelihood.

Compared to a physiological 2.7% unemployment rate detected by the Astat Statistical Office of Bolzano in 2004, the unemployment rate of the Sinti community accounted for 83%. Even though this survey refers to 2005, the Nevo Drom association, that has promoted this project, has highlighted that the unemployment situation of the Sinti community has remained unchanged since then, if not even worsened, given the increasingly more serious global economic crisis.

### Objective

The project is intended to offer job opportunities to the Sinti community, which is affected by serious unemployment problems deriving from their very poor skills, difficulties in managing their employee work relationships and discrimination against them. The project intends to support entrepreneurial activities, through the setting up of a social co-operative, which is directly started up and managed by the Sinti community, providing (musical and game) entertainment and cafeteria services at a kiosk available at the service buyers’ premises, such as other associations, parishes and public authorities. A wider range of services might be offered in the future, according to emerging opportunities.

### Methodology

3 Main Actions have been envisaged to pursue the project objective. Each action will be supported by the collaboration of experts. The workgroup, made up of the Nevo Drom association members, the Municipality of Bolzano and Confcooperative, will have the task to assess all the project phases, through a continuous monitoring of objectives, in order to promptly take action to introduce corrective actions, as required. The Co-operative will be monitored by means of questionnaires and other assessment tools with the direct involvement of the Sinti people working in the Co-operative, based on a co-evaluation approach.

### Main Actions

1. **Start-up and setting up of a co-operative**: Coaching for the choice of the enterprise format, the drafting and assessment of the business plan and self-assessment. Setting up of the co-operative form.

2. **Start-up and testing activities**: gradual start-up of activities, by means of promotional campaigns, analysis and ongoing monitoring.

3. **Assessment**

   Analysis of qualitative and quantitative tools identified in the first phase.

### Expected Outcomes: Expected products

- A Social Co-operative will be set up to provide a true work opportunity to the beneficiaries, and its operation will be monitored to identify any corrective actions as required.
- A final report will be drafted to define the criteria necessary for the survival and funding of the Sinti Co-operative.
The social Co-operative would be the first experience of this kind in South Tyrol. It will be made up by “unusual” members, such as the Sinti community, of the co-operative. Furthermore, a few events will be organized (i.e. press conference, inauguration, etc.) to launch the new services. At the end of the project, a final meeting will be held to disseminate the project results.

**Relevance of the project for the Roma** (regarding type of actions, of specific target group, of strategy, of actions, of partnership within a given context…)

**Other Comments and Remarks**

It is a relevant project that provides Sinti people with a true work opportunity, since it manages to meet the specific cultural needs of this illiterate and unskilled community, which is stigmatised and discriminated against. Among the various characteristics of the social organization of the Sinti community of Bolzano, there is a non-recognition of a leader. Such a peculiarity is taken into account by the work opportunity offered by the co-operative experience. Furthermore, the project has a strong impact also on the dialogue between different cultures. The fact of seeing Sinti people at work, who are usually stigmatized as sluggards, fosters a different non-stereotyped approach and a better mutual understanding between cultures. Work becomes a means of communication. The success of the project will thus promote the dialogue between the Sinti and Gadje (i.e. the non-Sinti) cultures, it will highlight the importance of diversity and enhance a deeper understanding of a different culture.

**Attached Documents:**
**“LANGUAGE CULTURAL MEDIATION”**
Co-ordination and promotion of educational, social and healthcare mediators’ actions

<table>
<thead>
<tr>
<th>Priority Axis</th>
<th>Objective</th>
<th>Measures</th>
<th>Specific project</th>
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**Key words for search (maximum 2 options):**
- Employment
- Education
- Housing
- Health
- Fight against discrimination
- Migration
- Social Inclusion
- Gender equality
- Others

**Duration:** From July 2008 to December 2008

**Country/Location:**
- State level
- Regional level
- Local level

**Total budget:** € 20,000.00

**Funded by:** Ministry of Labour Health and Social Policies

**Executed by:**
- **Partners/ Collaborators:**
  - USR Lombardy

**Cofinanced by:**
Overview
The social inclusion process of disadvantaged people can also be favoured by school integration. To combat social exclusion of families belonging to language minorities, such as Roma and Sinti, and thus to avoid any deviance risk, it is necessary to take actions that are targeted to foster their access to school and to foster the effective use of services by disadvantaged users.

Objectives
1. To build an integrated communication/action model between different local stakeholders
2. To provide Roma and Sinti families and their children in school with equal communication opportunities
3. To combat social exclusion, to promote school success for all, by fostering school, vocational/work guidance of young Roma and Sinti
4. To enhance the role played by mediators, both in school and vocational training and in the social and educational field.

Methodology
The project is based on close co-operation between different stakeholders, working in different sectors, all contributing, through their institutional roles and their own skills, to implement different and complementary actions to achieve shared and joint goals. The Roma and Sinti ethnical minorities present on the territory as well as the schools attended by pupils coming from these minorities are the project users.

Main Actions
1. Production of a multilingual guide for Roma and Sinti families;
2. Implementation of training strategies designed by CTP training centres for young Roma and Sinti (3 Roma students have already passed the junior high school diploma);
3. Presentation of a multilingual guide during a meeting (held on May 23rd 2009 at the USP headquarters of Lombardy) and its dissemination, by means of cultural mediators, in the nomad camps of Lombardy (early September 2009).

Expected Outcomes:

<table>
<thead>
<tr>
<th>Expected products</th>
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<tbody>
<tr>
<td>Guide “Everyone to School”</td>
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Relevance of the project for the Roma (regarding type of actions, of specific target group, of strategy, of actions, of partnership within a given context…)

Other Comments and Remarks

Attached Documents:
**“LANGUAGE CULTURAL MEDIATION”**

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**Specific project**
**Aggregated projects**

**Key words for search (maximum 2 options):**
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<th><strong>Partners/ Collaborators:</strong> Municipality of Pavia</th>
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<thead>
<tr>
<th><strong>Cofinanced by:</strong> Local Authorities 12,240.00 Euro</th>
<th><strong>Beneficiary target group/s:</strong> Mainly targeted at Sinti (directly)</th>
</tr>
</thead>
</table>
Projects with a Roma dimension (indirectly or not only)
Estimated Nº of beneficiaries: 110 families
Gender disaggregated
Estimated Nº of female beneficiaries:

Overview
The social inclusion process of disadvantaged people can also be favoured by school integration. To combat social exclusion of families belonging to language minorities, such as Roma and Sinti, and thus to avoid any deviance risk, it is necessary to take actions that are targeted to foster school access and the effective use of services by disadvantaged users.

Objectives
- To encourage the effective use of services by disadvantaged users, through school integration, to allow the integration of children and families coming from language minorities.
- To support cultural mediators’ work through the involvement of the Provincial school Office and by recognising the role played by mediators and the skills acquired in the framework of the project.

Methodology
- Identification of 3 mediators, in collaboration with the Camp members, interacting with the social integration practitioners of the Municipality of Pavia.
- Mediators’ training, with the support of a tutor, who has in turn been trained by an expert.
- Assignment of a monthly Social Work Bursary to the mediator for his commitment.
- Follow-up of the work carried out by mediators by highlighting the positive and negative actions.
- The Follow-up will take place as follows:

Main Actions
- Training of cultural mediators appointed by the Sinti community;
- Integration of cultural mediators both in schools and in school support activities during summer;
- Monitoring of the future trends and appointment of a cultural mediator in school.

Expected Outcomes:
- Training of 3 Sinti cultural mediators
- Assignment of 3 Social Work Bursaries to Sinti mediators

Expected products

Relevance of the project for the Roma (regarding type of actions, of specific target group, of strategy, of actions, of partnership within a given context...)

Other Comments and Remarks

Attached Documents:
**“WORK VALUE”**

<table>
<thead>
<tr>
<th><strong>Funded by National Fund</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Agreement with the Ministry of Labour Health and Social Policies for the funding of a work integration Programme targeted at the Roma and Sinti community present in Italy</td>
</tr>
</tbody>
</table>

**Priority Axis**

**Objective**

**Measures**

**Specific project**

**Aggregated projects**

**Key words for search (maximum 2 options):**

- Employment
- Education
- Housing
- Health
- Fight against discrimination
- Migration
- Social Inclusion
- Gender equality
- Others

<table>
<thead>
<tr>
<th><strong>Employment</strong></th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>Education</strong></th>
</tr>
</thead>
</table>

**Country/Location:**

- State level
- Regional level
- Local level

**Duration:**

- From February 2009 to August 2010
- Regional level

**Total budget:**

- € 480,000,00

**Funded by:**

- Ministry of Labour Health and Social Policies

**Executed by:**

- (Ins. Contacts)

**Partners/ Collaborators:**

- Foundation Ismu
- Associations: Caritas, Casa della Carità, Sucar DRom Opera Nomadi

**Cofinanced by:**

- Region of Lombardy with €18,000.00
**Beneficiary target group/s:**
- Mainly targeted at Roma and Sinti (directly)
- Projects with a Roma dimension (indirectly or not only)

**Estimated Nº of beneficiaries:**
- Gender disaggregated
- Estimated Nº of female beneficiaries:
- Projects directly targeted at Roma and Sinti

**Overview**
In spite of the difficulties deriving from the social exclusion of Roma and Sinti communities, of ancient and more recent origin, which have been exacerbated by the migration of Rumanian Roma, there are still spaces of manoeuvre to facilitate and/or improve the work integration of these communities, especially women and young people. The context analysis that has been carried out in the framework of the project encourages us to think that Roma and Sinti minorities can be integrated, in spite of their different social and cultural organization models, distinct from the mainstream society. As a matter of fact, there are many Roma and Sinti people who have already been integrated into the labour market.

**Objectives**
- a) to advocate the equal opportunities principle, regardless of race and ethnical origin;
- b) to prevent the social exclusion of the Roma and Sinti community present in Lombardy;
- c) to foster the matching of efforts between employment services, associations engaged in the social and work integration of Roma and Sinti;
- d) to enhance women workers’ potentials;

**Methodology**
The project will be carried out in the provinces of Mantua and Milan, which feature different characteristics in terms of number of settlers and of their economic vocation.

**Main Actions**
1. To support and strengthen the ongoing work experiences, including co-operative firms that have already been set up or are about to be set up, workers at risk of being excluded from the labour market;
2. To create new work integration pathways for women and young people, including self-employment opportunities, supported by an adequate vocational training;
3. To support work guidance services through actions targeted at the Roma and Sinti community, to foster the transfer of information related to existing social and work opportunities;
4. To raise awareness among the employment services and trade association practitioners to prevent discrimination attitudes towards Roma and Sinti and to guarantee equal opportunities for them.

**Expected Outcomes:**
- Start-up and/or strengthening of 2 Co-operatives
- Assignment of 24 Social Work Bursaries
- Start-up of employee work integration pathways (training and apprenticeship)

**Expected products**

**Relevance of the project for the Roma (regarding type of actions, of specific target group, of strategy, of actions, of partnership within a given context...)**
## Or.Me
### Guidance mediators

<table>
<thead>
<tr>
<th>Name of the Operational Program</th>
<th>FUNDED BY REGIONAL FUND</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority Axis</td>
<td></td>
</tr>
<tr>
<td>Objectives</td>
<td></td>
</tr>
<tr>
<td>Measures</td>
<td></td>
</tr>
<tr>
<td>Specific project ☑️</td>
<td>Aggregated projects ☐</td>
</tr>
</tbody>
</table>

### Key words for search (maximum 2 options):
- Employment ☐
- Education ☐
- Housing ☐
- Health ☐
- Fight against discrimination ☐
- Migration ☐
- Social Inclusion ☑️
- Gender equality ☑️
- Others ☐

### Country/Location:
- State level ☐
- Regional level ☐
- Local level ☑️

### Duration: 5 months

### Total budget: € 59,233

Funded by: Region of Lazio

### Executed by:
- ATI
- En.A.I.P. Lazio (Ente ACLI Istruzione Professionale)
- Arci Solidarietà Onlus

### Partners/ Collaborators:

### Cofinanced by:
- State ☐
- Region ☑️
- Local ☐
- Private ☐

### Beneficiary target group/s:
EUROPEAN NETWORK ON SOCIAL INCLUSION AND ROMA UNDER STRUCTURAL FUNDS

<table>
<thead>
<tr>
<th>Mainly targeted at Roma (directly)</th>
<th>Projects with a Roma dimension (indirectly or not only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑️</td>
<td>Estimated Nº of beneficiaries: 20</td>
</tr>
<tr>
<td>☐</td>
<td>Gender disaggregated Estimated Nº of female beneficiaries: 20</td>
</tr>
</tbody>
</table>

Overview:

Objectives:
The general objective of the project is to contribute to improve the quality of life of Roma and to foster their full participation in social, economic and political life. The project aims at increasing the coverage and enhancing the quality of services in favour of the Roma and Sinti community, by co-operating with the organizations involved in health prevention. The target population will have a facilitated access to the social and healthcare facilities through the training and the subsequent work integration of so-called “social and healthcare facilitators”, who will play a mediation role.

Methodology:

Main Actions:
The project includes two actions, implemented over a 5-month-long period.
Action 1 - Coaching – overall duration of 120 hours. It will take place in the training centre En.A.I.P. Lazio.
Action 2 – Job placement – duration: 350 hours. It will take place in the healthcare and hospital facilities at Istituto Ospedaliero San Gallicano of the Municipality of Rome.

Expected Outcomes:

- Completion of the coaching action for at least 80% of users;
- Completion of the Job placement action for at least 80% of users;
- Conception, design and development of 2 guides to access social and healthcare services;
- Increase by at least 30% of the rate of enrollment to the national health service, of women belonging to the Roma community involved in the project;
- Increase by at least 50% of the child vaccination rate in the Roma community of students involved in the project;
- Work integration of at least 40% of students who have completed their apprenticeship at

Expected products:

- Two ‘Guides to the community and services’ to facilitate the approach and communication, between the Rom-Sinti population and the services.
- A Guide is addressed to the social and healthcare services personnel on how to improve in-group communication.
- The other one is addressed to the Roma community and is devoted to communication towards social and healthcare services.
IFO or other similar facilities present within the Municipality of Rome.

<table>
<thead>
<tr>
<th>Relevance of the project for the Roma (regarding type of actions, of specific target group, of strategy, of actions, of partnership within a given context…)</th>
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The added value of the project is the training opportunity offered by a group of language-cultural facilitators and mediators in the education and healthcare areas, in order to foster their autonomy in their relationships with services and the recognition of the role played by the Roma communities, who need to acquire trust in the opportunities offered by the local stakeholders.

**Beneficiaries:**
Direct beneficiaries: 20 women.
Indirect beneficiaries: the Roma community who will benefit from the language and cultural mediation, in the education and healthcare areas by women trained in the framework of the project.

**Strategy**
The project is a precious operational “methodology” that can guarantee Roma people’s access to the national health services and provide them with effective healthcare services. Upon the completion of the coaching action, two guides will be available to facilitate access to the social and healthcare services provided by the social and healthcare facilities to Roma people. In particular, the problems linked to the difficulties in understanding the importance of infant vaccination practices and those related to the Papilloma Virus prevention will be addressed. On the other hand, the project is intended to develop and improve understanding and communication between physicians, nurses and nomad users. On the one hand, the guide will foster information on legislation for the protection of foreigners based in Italy, both for those who are or who are not equipped with a regular permit to stay. On the other hand, it will raise the awareness of people, and especially if women, about the advantages deriving from regular infant vaccination and regular prevention practices.

**Actions**
From the training and education point of view, innovation lies on an approach based on the presence of the following elements: a substantial pragmatism, specifically designed to provide technical multidisciplinary skills and effective health prevention and education tools to people and groups who are not fully aware of these healthcare themes; a prevalent use of interactive educational methodologies and techniques; a constant attention to motivations and expectations of participants to fully meet their expectations acquired along their education pathway.

**Other Comments and Remarks:**

**Attached Documents:**
For further information see:
www.arcisolidarietaonlus.eu